

WHAT DISCRIMINATION IS PROHIBITED BY TITLE VI?

There are many forms of illegal discrimination based on race, color, or national origin that can limit the opportunity of minorities to gain equal access to services and programs. They include:

- Deny program services, aids, or benefits;
- Provide a different service, aid, or benefit, or provide them in a manner different than they are provided to others; or
- Segregate or separately treat individuals in any manner related to the receipt of any services, aid, or benefit.

WHAT PROGRAMS ARE COVERED BY TITLE VI?

Approximately 30 Federal agencies provide Federal financial assistance in the form of funds, training, and technical and other assistance to State and local governments, and non-profit and private organizations. These recipients of Federal assistance, in turn, operate programs and deliver benefits and services to individuals (known as "beneficiaries") to achieve the goals of the Federal legislation that authorizes the programs.

FEDERALLY ASSISTED PROGRAMS ADDRESS SUCH BROAD AND DIVERSE AREAS AS:

- Elementary, secondary, and higher education
- Health care, social services, and public welfare
- Public transportation
- Parks and recreation
- Natural resources and the environment
- Employment and job training
- Housing and community development
- Law enforcement and the administration of justice
- Agriculture and nutrition



www.interurbantrolley.com

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"No person in the United States shall, on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

Your Rights and the Title VI Act of 1964



www.interurbantrolley.com

227 W. Jefferson Blvd.
1120 County-City Bldg.
South Bend, IN 46601

Call 574-674-8894
for more information

HOW CAN I FILE A DISCRIMINATION COMPLAINT?

The Michiana Area Council of Governments agrees to administer operations of the Interurban Trolley and ADA Access Services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964. If you feel that you have felt victim to a discriminatory practice under Title VI on the basis of race, color, or national origin you may call MACOG at 574-674-8894 between the weekday hours of 8:00 am and 4:30 pm or email Zach Dripps, Civil Rights Officer, zdripps@macog.com.

Public comments and Title VI nondiscrimination complaints may be filled out using the Title VI & ADA Complaint form found at www.interurbantrolley.com/title-vi.html and emailed to Zach Dripps, zdripps@macog.com or mailed to MACOG at:

MACOG
Attn: Zach Dripps, Civil Rights Officer
227 W. Jefferson Blvd.
1120 County-City Building
South Bend, IN 46601

A complainant may file a complaint directly with the Federal Transit Administration by mailing complaints to:

Federal Transit Administration
Office of Civil Rights,
Attn: Title VI Program Coordinator
East Building, 5th Floor-TCR,
1200 New Jersey Ave., SE,
Washington, DC 20590

A signed, written complaint should be filed generally within 180 days of the date of the alleged discrimination.

If you do not have access to the Title VI & ADA Complaint form, your own letter of complaint should describe:

- Your name, address, and telephone number. Your complaint must be signed. If you are filing on behalf of another person, include your name, address, telephone number, and your relation to that person (e.g., friend, attorney, parent, etc.)
- The name and address of the agency, institution, or department you believe discriminated against you.
- How, why, and when you believe you were discriminated against. Include as much background information as possible about the alleged act of discrimination.
- Include names of individuals whom you allege discriminated against you, if you know their names.
- The names of any persons, if known, that the investigation agency could contact for additional information to support or clarify your allegations.

WHAT WILL THE FEDERAL AGENCY DO WITH MY COMPLAINT?

Once a complaint is filed, it will be reviewed by the agency to determine whether it has jurisdiction to investigate the issues you have raised. Each agency's procedures are different, but an agency generally will investigate your allegations and attempt to resolve violations it has found. If negotiations to correct a violation are unsuccessful, enforcement proceedings may be instituted.

WHAT IS THE DEPARTMENT OF JUSTICE'S ROLE?

The Department of Justice, under Executive Order 12250, coordinates the enforcement of Title VI jurisdiction, or if you do not know where to send your complaint, you may send it to the Department of Justice. As the government-wide Title VI "clearinghouse," the Department of Justice will refer your complaint to the appropriate agency.

The Address:
Coordination and Review—Section NWB
Civil Rights Division
U.S. Department of Justice
Pennsylvania Ave. NW
Washington DC 20530
(202) 307-2222 (voice)
(202) 307-2678 (TDD)

WHAT IF THE RECIPIENT RETALIATES AGAINST ME FOR ASSERTING MY RIGHTS OR FILING A COMPLAINT?

Recipients are prohibited from retaliating against you or any person because he or she opposed an unlawful policy or practice, or made charges, testified, or participated in any complaint action under Title VI. If you believe that you have been retaliated against, you should immediately contact the Federal agency with authority to investigate your complaint.

Title VI of the Civil Rights Act of 1964 is the Federal law that protects individuals from discrimination on the basis of their race, color, or national origin in programs that receive Federal financial assistance.